

- Use a mixed methods approach that gathers information from a variety of persons through a variety of means.
- Factor client safety and confidentiality, particularly with shared databases.
- Utilize two interfaces intake portal with two interfaces – one for partner sharing of information about availability, capacity, services, and eligibility requirements and one for sharing of case information.
- Understanding of role of tech role in data collection: is it a platform for info sharing amongst the network, some information sharing on a case by case basis (messaging), a parallel public forum.
- Work with organizations who do not see themselves as working with crime victims but actually do to find ways to safely & confidentially collect data on victimization.
- Aggregate data already being collected by partners as required by funding streams to identify commonalities and reduce burden on partners to collect and report data.
- Identify questions that speak to process improvement, improved outcomes.
- Use tools for Partners to give anonymous feedback to encourage honest feedback.
- Other staff, not case manager or attorney working with client, to conduct post-case surveys.
- Clear definitions for terms to ensure reliable and valid data.
- Careful consideration of when and how often to do evaluation so do not overload clients or staff.